

Accessibility Conformance Report

Revised Section 508 Edition

Based on VPAT® Version 2.5

Name of Product/Version:

Your Website

Product Description:

Your company website (<https://www.yourwebsite.com/>) is a website prepared by Skynet Technologies USA LLC to overcome common web accessibility issues. Your Company Name is a USA-based web development company offering ADA-compliant Web, Mobile App & Software Design, and Development Services to start-ups, small to medium businesses, enterprises, corporations, web development agencies, and firms worldwide.

Report Date:

23 January, 2024

Contact Information:

Tel: +1 (810)-358-8040

Email: hello@skynettechnologies.com

Notes:

Prepared by: Skynet Technologies USA LLC, <https://www.skynettechnologies.com/>

Evaluation Methods Used

A functional review was based on general product knowledge and manual testing using assistive technologies and website accessibility tools. Below are some of the key evaluation tools and testing methods used to inform this VPAT®.

- Tool-Based Testing: SiteImprove; pa11y; Deque aXe; Google Lighthouse
- Color Contrast Test: Chrome Developer Tools, WebAIM Color Contrast Checker.
- Screen Reader Tests: JAWS (Edge, Firefox, Chrome); NVDA (Chrome, Firefox); Voiceover (Safari)

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline | Included In Report |
|---|---|
| Web Content Accessibility Guidelines 2.0 | Level A (Yes) Level AA (Yes) Level AAA (No) |
| Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018 | (Yes) |

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

“Voluntary Product Accessibility Template” and “VPAT” are registered service marks of the Information Technology Industry Council (ITI).

WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|--|--|
| <p>1.1.1 Non-text Content (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Electronic Docs: Software: Authoring Tool:</p> | <p>Web: Electronic Docs: Software: Authoring Tool:</p> |
| <p>1.2.1 Audio-only and Video-only (Prerecorded) (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) | <p>Web: Electronic Docs: Software: Authoring Tool:</p> | <p>Web: Electronic Docs: Software: Authoring Tool:</p> |

| | | |
|--|---|---|
| <ul style="list-style-type: none"> • 504.2 (Authoring Tool) • 602.3 (Support Docs) | | |
| <p>1.2.2 Captions (Prerecorded) (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p> | <p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p> |
| <p>1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p> | <p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p> |
| <p>1.3.1 Info and Relationships (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p> | <p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p> |
| <p>1.3.2 Meaningful Sequence (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p> | <p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p> |
| <p>1.3.3 Sensory Characteristics (Level A)</p> <p>Also applies to:</p> | <p>Web:</p> <p>Electronic Docs:</p> | <p>Web:</p> <p>Electronic Docs:</p> |

| | | |
|---|--|--|
| <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Software: Authoring Tool:</p> | <p>Software: Authoring Tool:</p> |
| <p>1.4.1 Use of Color (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Electronic Docs: Software: Authoring Tool:</p> | <p>Web: Electronic Docs: Software: Authoring Tool:</p> |
| <p>1.4.2 Audio Control (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Electronic Docs: Software: Authoring Tool:</p> | <p>Web: Electronic Docs: Software: Authoring Tool:</p> |
| <p>2.1.1 Keyboard (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Electronic Docs: Software: Authoring Tool:</p> | <p>Web: Electronic Docs: Software: Authoring Tool:</p> |
| <p>2.1.2 No Keyboard Trap (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Electronic Docs: Software: Authoring Tool:</p> | <p>Web: Electronic Docs: Software: Authoring Tool:</p> |

| | | |
|--|---|---|
| <p>2.2.1 Timing Adjustable (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p> | <p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p> |
| <p>2.2.2 Pause, Stop, Hide (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p> | <p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p> |
| <p>2.3.1 Three Flashes or Below Threshold (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p> | <p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p> |
| <p>2.4.1 Bypass Blocks (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs | <p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p> | <p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p> |
| <p>2.4.2 Page Titled (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) | <p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p> | <p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p> |

| | | |
|---|--|--|
| <ul style="list-style-type: none"> • 504.2 (Authoring Tool) • 602.3 (Support Docs) | | |
| 2.4.3 Focus Order (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Web: Electronic Docs: Software: Authoring Tool: | Web: Electronic Docs: Software: Authoring Tool: |
| 2.4.4 Link Purpose (In Context) (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Web: Electronic Docs: Software: Authoring Tool: | Web: Electronic Docs: Software: Authoring Tool: |
| 3.1.1 Language of Page (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Web: Electronic Docs: Software: Authoring Tool: | Web: Electronic Docs: Software: Authoring Tool: |
| 3.2.1 On Focus (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Web: Electronic Docs: Software: Authoring Tool: | Web: Electronic Docs: Software: Authoring Tool: |
| 3.2.2 On Input (Level A) Also applies to: Revised Section 508 | Web: Electronic Docs: Software: | Web: Electronic Docs: Software: |

| | | |
|---|---|--|
| <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Authoring Tool:</p> | <p>Authoring Tool:</p> |
| <p>3.3.1 Error Identification (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Electronic Docs: Software: Authoring Tool:</p> | <p>Web: Electronic Docs: Software: Authoring Tool:</p> |
| <p>3.3.2 Labels or Instructions (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Electronic Docs: Software: Authoring Tool:</p> | <p>Web: Electronic Docs: Software: Authoring Tool:</p> |
| <p>4.1.1 Parsing (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Electronic Docs: Software: Authoring Tool:</p> | <p>For WCAG 2.0 and the 508 standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata.</p> |
| <p>4.1.2 Name, Role, Value (Level A) Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Electronic Docs: Software: Authoring Tool:</p> | <p>Web: Electronic Docs: Software: Authoring Tool:</p> |

Table 2: Success Criteria, Level AA

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|--|--|
| 1.2.4 Captions (Live) (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Web: Electronic Docs: Software: Authoring Tool: | Web: Electronic Docs: Software: Authoring Tool: |
| 1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Web: Electronic Docs: Software: Authoring Tool: | Web: Electronic Docs: Software: Authoring Tool: |
| 1.4.3 Contrast (Minimum) (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Web: Electronic Docs: Software: Authoring Tool: | Web: Electronic Docs: Software: Authoring Tool: |
| 1.4.4 Resize text (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) | Web: Electronic Docs: Software: Authoring Tool: | Web: Electronic Docs: Software: Authoring Tool: |

| | | |
|--|---|---|
| <ul style="list-style-type: none"> • 504.2 (Authoring Tool) • 602.3 (Support Docs) | | |
| <p>1.4.5 Images of Text (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p> | <p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p> |
| <p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs | <p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p> | <p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p> |
| <p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p> | <p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p> |
| <p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p> | <p>Web:</p> <p>Electronic Docs:</p> <p>Software:</p> <p>Authoring Tool:</p> |
| <p>3.1.2 Language of Parts (Level AA)</p> <p>Also applies to:</p> | <p>Web:</p> <p>Electronic Docs:</p> | <p>Web:</p> <p>Electronic Docs:</p> |

| | | |
|---|--|--|
| <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Software: Authoring Tool:</p> | <p>Software: Authoring Tool:</p> |
| <p>3.2.3 Consistent Navigation (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs | <p>Web: Electronic Docs: Authoring Tool:</p> | <p>Web: Electronic Docs: Authoring Tool:</p> |
| <p>3.2.4 Consistent Identification (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs | <p>Web: Electronic Docs: Authoring Tool:</p> | <p>Web: Electronic Docs: Authoring Tool:</p> |
| <p>3.3.3 Error Suggestion (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Electronic Docs: Software: Authoring Tool:</p> | <p>Web: Electronic Docs: Software: Authoring Tool:</p> |
| <p>3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | <p>Web: Electronic Docs: Software: Authoring Tool:</p> | <p>Web: Electronic Docs: Software: Authoring Tool:</p> |

Table 3: Success Criteria, Level AAA

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--------------------------|
| <u>1.2.6 Sign Language (Prerecorded)</u> (Level AAA) Revised Section 508 – Does not apply | Web: | Web: |
| <u>1.2.7 Extended Audio Description (Prerecorded)</u> (Level AAA) Revised Section 508 – Does not apply | Web: | Web: |
| <u>1.2.8 Media Alternative (Prerecorded)</u> (Level AAA) Revised Section 508 – Does not apply | Web: | Web: |
| <u>1.2.9 Audio-only (Live)</u> (Level AAA) Revised Section 508 – Does not apply | Web: | Web: |
| <u>1.4.6 Contrast (Enhanced)</u> (Level AAA) Revised Section 508 – Does not apply | Web: | Web: |
| <u>1.4.7 Low or No Background Audio</u> (Level AAA) Revised Section 508 – Does not apply | Web: | Web: |
| <u>1.4.8 Visual Presentation</u> (Level AAA) Revised Section 508 – Does not apply | Web: | Web: |
| <u>1.4.9 Images of Text (No Exception)</u> (Level AAA) Revised Section 508 – Does not apply | Web: | Web: |
| <u>2.1.3 Keyboard (No Exception)</u> (Level AAA) Revised Section 508 – Does not apply | Web: | Web: |
| <u>2.2.3 No Timing</u> (Level AAA) Revised Section 508 – Does not apply | Web: | Web: |

| | | |
|---|------|------|
| 2.2.4 Interruptions (Level AAA) Revised Section 508 – Does not apply | Web: | Web: |
| 2.2.5 Re-authenticating (Level AAA) Revised Section 508 – Does not apply | Web: | Web: |
| 2.3.2 Three Flashes (Level AAA) Revised Section 508 – Does not apply | Web: | Web: |
| 2.4.8 Location (Level AAA) Revised Section 508 – Does not apply | Web: | Web: |
| 2.4.9 Link Purpose (Link Only) (Level AAA) Revised Section 508 – Does not apply | Web: | Web: |
| 2.4.10 Section Headings (Level AAA) Revised Section 508 – Does not apply | Web: | Web: |
| 3.1.3 Unusual Words (Level AAA) Revised Section 508 – Does not apply | Web: | Web: |
| 3.1.4 Abbreviations (Level AAA) Revised Section 508 – Does not apply | Web: | Web: |
| 3.1.5 Reading Level (Level AAA) Revised Section 508 – Does not apply | Web: | Web: |
| 3.1.6 Pronunciation (Level AAA) Revised Section 508 – Does not apply | Web: | Web: |
| 3.2.5 Change on Request (Level AAA) Revised Section 508 – Does not apply | Web: | Web: |
| 3.3.5 Help (Level AAA) Revised Section 508 – Does not apply | Web: | Web: |
| 3.3.6 Error Prevention (All) (Level AAA) Revised Section 508 – Does not apply | Web: | Web: |

Revised Section 508 Report

Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--------------------------|
| 302.1 Without Vision | | |
| 302.2 With Limited Vision | | |
| 302.3 Without Perception of Color | | |
| 302.4 Without Hearing | | |
| 302.5 With Limited Hearing | | |
| 302.6 Without Speech | | |
| 302.7 With Limited Manipulation | | |
| 302.8 With Limited Reach and Strength | | |
| 302.9 With Limited Language, Cognitive, and Learning Abilities | | |

Chapter 4: Hardware

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------------------------|-------------------------------------|
| <u>402 Closed Functionality</u> | Heading cell – no response required | Heading cell – no response required |
| 402.1 General | Heading cell – no response required | Heading cell – no response required |
| 402.2 Speech-Output Enabled | Heading cell – no response required | Heading cell – no response required |
| 402.2.1 Information Displayed On-Screen | Not Applicable | |
| 402.2.2 Transactional Outputs | Not Applicable | |
| 402.2.3 Speech Delivery Type and Coordination | Not Applicable | |
| 402.2.4 User Control | Not Applicable | |
| 402.2.5 Braille Instructions | Not Applicable | |
| 402.3 Volume | Heading cell – no response required | Heading cell – no response required |
| 402.3.1 Private Listening | Not Applicable | |
| 402.3.2 Non-private Listening | Not Applicable | |
| 402.4 Characters on Display Screens | Not Applicable | |
| 402.5 Characters on Variable Message Signs | Not Applicable | |
| 403 Biometrics | Heading cell – no response required | Heading cell – no response required |
| 403.1 General | Not Applicable | |
| 404 Preservation of Information Provided for Accessibility | Heading cell – no response required | Heading cell – no response required |
| 404.1 General | Not Applicable | |
| 405 Privacy | Heading cell – no response required | Heading cell – no response required |
| 405.1 General | Not Applicable | |
| 406 Standard Connections | Heading cell – no response required | Heading cell – no response required |
| 406.1 General | Not Applicable | |

| | | |
|--|-------------------------------------|-------------------------------------|
| 407 Operable Parts | Heading cell – no response required | Heading cell – no response required |
| 407.2 Contrast | Not Applicable | |
| 407.3 Input Controls | Heading cell – no response required | Heading cell – no response required |
| 407.3.1 Tactilely Discernible | Not Applicable | |
| 407.3.2 Alphabetic Keys | Not Applicable | |
| 407.3.3 Numeric Keys | Not Applicable | |
| 407.4 Key Repeat | Not Applicable | |
| 407.5 Timed Response | Not Applicable | |
| 407.6 Operation | Not Applicable | |
| 407.7 Tickets, Fare Cards, and Keycards | Not Applicable | |
| 407.8 Reach Height and Depth | Heading cell – no response required | Heading cell – no response required |
| 407.8.1 Vertical Reference Plane | Not Applicable | |
| 407.8.1.1 Vertical Plane for Side Reach | Not Applicable | |
| 407.8.1.2 Vertical Plane for Forward Reach | Not Applicable | |
| 407.8.2 Side Reach | Not Applicable | |
| 407.8.2.1 Unobstructed Side Reach | Not Applicable | |
| 407.8.2.2 Obstructed Side Reach | Not Applicable | |
| 407.8.3 Forward Reach | Not Applicable | |
| 407.8.3.1 Unobstructed Forward Reach | Not Applicable | |
| 407.8.3.2 Obstructed Forward Reach | Not Applicable | |
| 407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach | Not Applicable | |
| 407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach | Not Applicable | |
| 408 Display Screens | Heading cell – no response required | |
| 408.2 Visibility | Not Applicable | |
| 408.3 Flashing | Not Applicable | Heading cell – no response required |
| 409 Status Indicators | Heading cell – no response required | |

| | | |
|---|-------------------------------------|-------------------------------------|
| 409.1 General | Not Applicable | |
| 410 Color Coding | Heading cell – no response required | Heading cell – no response required |
| 410.1 General | Not Applicable | |
| 411 Audible Signals | Heading cell – no response required | Heading cell – no response required |
| 411.1 General | Not Applicable | |
| 412 ICT with Two-Way Voice Communication | Heading cell – no response required | Heading cell – no response required |
| 412.2 Volume Gain | Heading cell – no response required | |
| 412.2.1 Volume Gain for Wireline Telephones | Not Applicable | Heading cell – no response required |
| 412.2.2 Volume Gain for Non-Wireline ICT | Not Applicable | Heading cell – no response required |
| 412.3 Interference Reduction and Magnetic Coupling | Heading cell – no response required | |
| 412.3.1 Wireless Handsets | Not Applicable | |
| 412.3.2 Wireline Handsets | Not Applicable | Heading cell – no response required |
| 412.4 Digital Encoding of Speech | Not Applicable | |
| 412.5 Real-Time Text Functionality | Reserved for future | |
| 412.6 Caller ID | Not Applicable | |
| 412.7 Video Communication | Not Applicable | Reserved for future |
| 412.8 Legacy TTY Support | Heading cell – no response required | |
| 412.8.1 TTY Connectability | Not Applicable | |
| 412.8.2 Voice and Hearing Carry Over | Not Applicable | Heading cell – no response required |
| 412.8.3 Signal Compatibility | Not Applicable | |
| 412.8.4 Voice Mail and Other Messaging Systems | Not Applicable | |
| 413 Closed Caption Processing Technologies | Heading cell – no response required | Heading cell – no response required |
| 413.1.1 Decoding and Display of Closed Captions | Not Applicable | |
| 413.1.2 Pass-Through of Closed Caption Data | Not Applicable | |
| 414 Audio Description Processing Technologies | Heading cell – no response required | Heading cell – no response required |
| 414.1.1 Digital Television Tuners | Not Applicable | |
| 414.1.2 Other ICT | Not Applicable | |
| 415 User Controls for Captions and Audio Descriptions | Heading cell – no response required | Heading cell – no response required |

| | | |
|------------------------------------|----------------|--|
| 415.1.1 Caption Controls | Not Applicable | |
| 415.1.2 Audio Description Controls | Not Applicable | |

Chapter 5: Software

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------------------------|-------------------------------------|
| 501.1 Scope – Incorporation of WCAG 2.0 AA | See WCAG 2.0 section | See information in WCAG 2.0 section |
| 502 Interoperability with Assistive Technology | Heading cell – no response required | Heading cell – no response required |
| 502.2.1 User Control of Accessibility Features | Not Applicable | |
| 502.2.2 No Disruption of Accessibility Features | Supports | |
| 502.3 Accessibility Services | Heading cell – no response required | Heading cell – no response required |
| 502.3.1 Object Information | Does Not Support | |
| 502.3.2 Modification of Object Information | Does Not Support | |
| 502.3.3 Row, Column, and Headers | Not Applicable | |
| 502.3.4 Values | Not Applicable | |
| 502.3.5 Modification of Values | Not Applicable | |
| 502.3.6 Label Relationships | Not Applicable | |
| 502.3.7 Hierarchical Relationships | Not Applicable | |
| 502.3.8 Text | Not Applicable | |
| 502.3.9 Modification of Text | Not Applicable | |
| 502.3.10 List of Actions | Not Applicable | |
| 502.3.11 Actions on Objects | Not Applicable | |
| 502.3.12 Focus Cursor | Not Applicable | |

| | | |
|---|-------------------------------------|-------------------------------------|
| 502.3.13 Modification of Focus Cursor | Not Applicable | |
| 502.3.14 Event Notification | Not Applicable | |
| 502.4 Platform Accessibility Features | Not Applicable | |
| 503 Applications | Heading cell – no response required | Heading cell – no response required |
| 503.2 User Preferences | Not Applicable | |
| 503.3 Alternative User Interfaces | Not Applicable | |
| 503.4 User Controls for Captions and Audio Description | Heading cell – no response required | Heading cell – no response required |
| 503.4.1 Caption Controls | Not Applicable | |
| 503.4.2 Audio Description Controls | Not Applicable | |
| 504 Authoring Tools | Heading cell – no response required | Heading cell – no response required |
| 504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”) | See WCAG 2.x section | See information in WCAG 2.0 section |
| 504.2.1 Preservation of Information Provided for Accessibility in Format Conversion | Not Applicable | |
| 504.2.2 PDF Export | Partially Supports | |
| 504.3 Prompts | Not Applicable | |
| 504.4 Templates | Not Applicable | |

Chapter 6: Support Documentation and Services

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------------------------|--|
| 601.1 Scope | Heading cell – no response required | Heading cell – no response required |
| 602 Support Documentation | Heading cell – no response required | Heading cell – no response required |
| 602.2 Accessibility and Compatibility Features | Does Not Support | |
| 602.3 Electronic Support Documentation | See WCAG 2.x section | See information in WCAG 2.0 section |
| 602.4 Alternate Formats for Non-Electronic Support Documentation | Does Not Support | |
| 603 Support Services | Heading cell – no response required | Heading cell – no response required |
| 603.2 Information on Accessibility and Compatibility Features | Partially Supports | |
| 603.3 Accommodation of Communication Needs | Supports | Your website support can be reached via telephone (1-866-756-3015), email (support@yourwebsite.com), or through the teams support ticket system (yourwebsite.com/support/s/contact support). |

Legal Disclaimer

©2024 Skynet Technologies USA LLC. As of the date of its publication indicated in the information table at the beginning of this Conformance Report, this Conformance Report represents the current view of your company website (<https://www.yourwebsite.com/>) regarding information about the subject as outlined in the ITI’s “VPAT® 2.4”. Skynet Technologies cannot guarantee that any information in this Conformance Report will remain accurate after such date of publication, but Skynet Technologies works continuously to monitor the accessibility of your company website (<https://www.yourwebsite.com/>) under maintenance and provide updates from time to time. Any modification or customization to the subject product may render some or all of this Conformance Report to become inapplicable. This Conformance Report is provided “as is” and for informational purposes only.