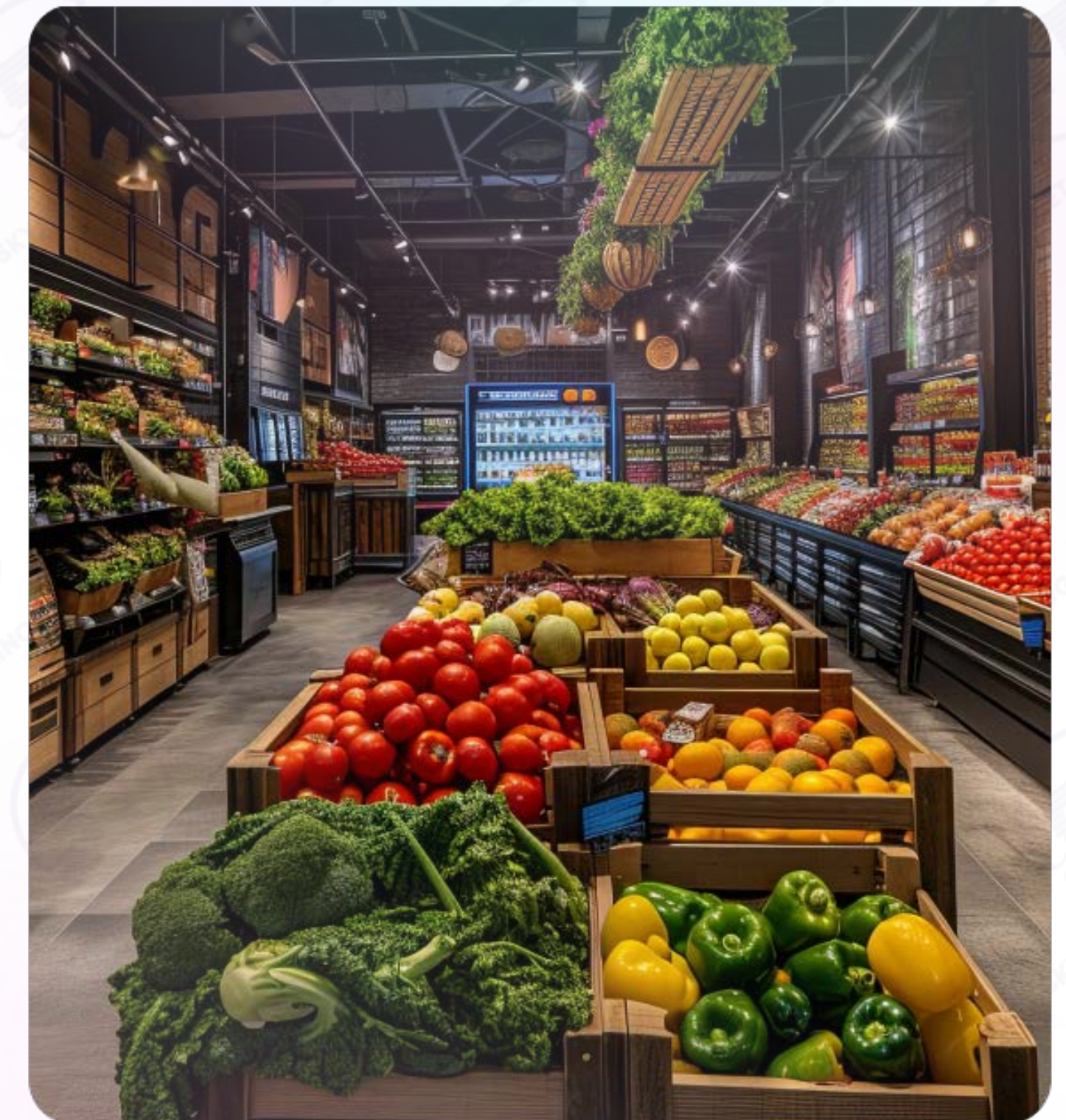




SKYNET TECHNOLOGIES

CASE STUDY

Wordpress Manual Accessibility Reaudit, Remediation and upgrade from **WCAG 2.1 level AA** to **WCAG 2.2 Level AA**!

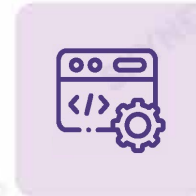


Project Details



Industry

Multi-location Grocery Store



Project Size

Medium



Platform

WordPress



Services

Manual accessibility reaudits, Manual accessibility remediation, VPAT report/ACR

The Brief

The client has a local neighborhood gourmet grocery store in San Diego and Riverside. They carry a fantastic selection of organic, natural, and specialty foods at rock bottom prices. They deliberate on taste, ingredients, quality, and price and choose only a handful of items. They find the products and the best prices.



The Challenges

As an accessibility retainer client, their WordPress website requires reaudit, accessibility remediation upgrades aligning with WCAG 2.2 accessibility standards. The website contains a Weekly Ad section for printing purpose, so we have excluded it for accessibility remediation.

The Solution

A structured accessibility approach was implemented to upgrade the website effectively:

Manual Accessibility reaudit

We conducted in-depth manual reaudit using keyboard navigation and screen readers (NVDA, Voiceover), other accessibility evaluation tools like WAVE, Google Lighthouse, Adobe Acrobat for PDF, and PAC for PDF evaluated against WCAG 2.2 level AA success criteria.

Created a manual accessibility audit report including categorized issues by severity (critical, major, minor), mapped each issue to WCAG criteria, and created a clear remediation roadmap.

The Solution

Accessibility Remediation

We conducted accessibility remediation focused on WCAG 2.2 success criteria. We performed focus indicators improvements with better visibility, contrast, and consistency, enhanced compatibility with screen readers, increased clickable areas for interactive elements, provided simple click interactions, maintained consistent access to support accessibility features across pages, and reduced cognitive barriers in any form interactions.

VPAT Report / ACR Documentation

We've prepared an updated VPAT report and ACR aligned with WCAG 2.2 level AA including evaluation method, conformance status, supported features, and any exceptions.



SKYNET TECHNOLOGIES

Result

With the process of manual accessibility reaudits, and remediation, we have done a successful upgrade from WCAG 2.1 Level AA to WCAG 2.2 Level AA with:

- Improved usability for keyboard, mobile, and assistive technology users.
- Enhanced accessibility for users with motor and cognitive disabilities.
- Strengthened their compliance with updated VPAT reports and ACR. And accordingly, created a revised custom accessibility statement.
- Reduced legal and accessibility risks.
- Delivered a more inclusive and user-friendly digital experience without affecting performance or design.



Looking to upgrade accessibility compliance towards WCAG 2.2 AA?

From accessibility audits to full remediation and compliance documentation, we support journeys toward 2.2 Level AA compliance. get in touch at hello@skynettechnologies.com or [request a free quote](#).



SKYNET TECHNOLOGIES

Thanks for your time. Any questions?
You can connect with us at:



www.skynettechnologies.com



+1 - (810) - 358 - 8040



hello@skynettechnologies.com

Contact Information



USA - KENTUCKY

SKYNET TECHNOLOGIES USA LLC.

Independence

3265 Summitrun Drive,
Independence, KY, 41051.

Phone: (810)-358-8040



USA - NEVADA

SKYNET TECHNOLOGIES USA LLC.

Las Vegas

304 S. Jones Blvd,
Las Vegas, NV, 89107.

Phone: (725)-222-4706



USA - FLORIDA

SKYNET TECHNOLOGIES USA LLC.

Gainesville

9045 SW 79th Avenue
Gainesville, FL 32608.

Phone: (502)-237-3375



INDIA

SNTG IT SERVICES PVT LTD

Jamnagar, Gujarat

258, 259, 260, 2nd Floor,
NEO Square, Near Amber Cinema,
P. N. Marg, Jamnagar, Gujarat, 361008.

Phone: +91 288 2557292



INDIA

SNTG IT SERVICES PVT LTD

Ahmedabad, Gujarat

401, 4th Floor, Wing B, Mondeal Heights,
SG Highway, Near Wide Angle Cinema,
Ahmedabad, Gujarat 380015

Phone: +91 79493 96881



INDIA

SKYNET TECHNOLOGIES

Pune, Maharashtra

Virtual Development Center

Phone: +91 93590 89306



AUSTRALIA

SKYNET TECHNOLOGIES AUSTRALIA PVT LTD

ABN# 27 640 775 588

Melbourne

Lebel 8, 805/220 Collins St,
Melbourne VIC 3000
(8th level of building 220)

Phone: +61 73-053-8090